

## Azuma Cleaning Co., Ltd. - Corporate Policy

At Azuma Cleaning Co., Ltd., we recognize the protection of the global and local environment as our essential mission. Across all aspects of our waste collection and transportation operations, we are committed to the continuous prevention of pollution and the conservation of natural resources, working to leave a greener planet for future generations.

We also place high priority on the prevention of information leaks related to confidential documents, as well as the protection of internal corporate information.

In all our corporate activities, we comply with applicable legal requirements and other obligations to which our company subscribes. This includes full compliance with laws and customer requirements related to information security.

Through our business practices, we identify and evaluate environmental aspects and work actively to reduce their impact on the environment.

We establish clear objectives and targets in the following key focus areas, and review them regularly:

- Increase the amount of recyclable materials collected and reduce the total volume of waste.
- Conserve resources such as fuel (gasoline and diesel), electricity, water, and paper while reducing operational costs.
- Promote source separation and recycling practices among our clients to expand environmental improvement efforts.
- Operate and improve our Information Security Management System (ISMS).
- Participate in the “No Accidents, No Violations” Challenge Contest to promote traffic safety.
- Promote and implement 5S activities to build a clean, organized, and efficient workplace:

### 5S: 1. Seiri (整理 – Sort):

Remove unnecessary items and keep only what is essential to the task at hand.

### 2. Seiton (整頓 – Set in Order):

Arrange necessary items so they are easy to access and return, ensuring everything has a designated place.

### 3. Seisou (清掃 – Shine):

Clean the workplace regularly to maintain hygiene and spot issues or abnormalities early.

#### 4. Seiketsu (清潔 – Standardize):

Establish rules and schedules to maintain cleanliness and organization across the workplace.

#### 5. Shitsuke (躰 – Sustain):

Foster a culture of discipline where everyone consistently follows procedures and takes personal responsibility.

- Provide reliable services for the collection and transportation of bulky waste, recyclable resources, and plastic packaging materials that earn the trust of Osaka citizens.
- Conduct alcohol checks regularly to further ensure safe operations and driving practices.
- Strive to provide high-quality services that continuously meet the expectations of our customers.
- Take proactive measures to prevent the spread of COVID-19 and other infectious diseases.
- Engage in initiatives that contribute to the reduction of global warming associated with climate change.

We also review and improve our management systems regularly to build a more resilient and sustainable organization.

This policy is communicated thoroughly to all employees and relevant external stakeholders. We also provide ongoing training and awareness activities to foster a strong environmental consciousness. This policy is made publicly available and shared upon request.

June 1, 2025

Seiji Yamazaki, President

Azuma Cleaning Co., Ltd.